



PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application No.: 09/603,302  
Filed: June 23, 2000  
Inventor(s):  
Allen B. Childress

Title: DYNAMIC HELP  
SYSTEM FOR AN  
INSURANCE CLAIMS  
PROCESSING SYSTEM

§ Examiner: Bleck, Carolyn  
§ Art Unit: 3626  
§ Atty. Dkt. No: 5053-35700  
§ Confirmation No: 1770  
§

<p>CERTIFICATE OF MAILING UNDER 37 C.F.R. §1.8</p> <p>DATE OF DEPOSIT: <i>July 1, 2004</i></p> <p>I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail on the date indicated above and is addressed to:</p> <p>Commissioner for Patents Alexandria, VA 22313-1450</p> <p><i>Gail Ballard</i> Gail Ballard</p>
---

INFORMATION DISCLOSURE STATEMENT

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

RECEIVED  
JUL 12 2004  
GROUP 3600

It is respectfully requested that this Information Disclosure Statement be entered and the documents listed on attached Form PTO-1449 be considered by the Examiner and made of record. Copies of the listed documents are enclosed for the convenience of the Examiner. Applicant respectfully requests that the Examiner also consider the following U.S. Patent applications:

US Patent Application 09/603,307 (5053-27600); *CB*

US Patent Application 09/603,129 (5053-27700); *CB*

US Patent Application 09/603,308 (5053-27900); CB

US Patent Application 09/603,144 (5053-28000); CB

US Patent Application 09/602,687 (5053-28100); CB

US Patent Application 09/603,662 (5053-27800); CB

US Patent Application 09/602,691 (5053-35800)\* - Claims Only, Specification CB

and Figures are similar to US Patent Application 09/603,662 (5053-27800); ~~CB~~

US Patent Application 09/603,130 (5053-35900); CB

US Patent Application 09/603,303 (5053-36000); CB

US Patent Application 09/603,304 (5053-36100); CB

US Patent Application 09/603,306 (5053-36200); CB

US Patent Application 10/285,292 (5053-57800); CB

US Patent Application 10/285,289 (5053-57801)\* - Claims Only, Specification CB

and Figures are similar to US Patent Application 10/285,292 (5053-57800); ~~CB~~

US Patent Application 10/285,339 (5053-57802)\* - Claims Only, Specification CB

and Figures are similar to US Patent Application 10/285,292 (5053-57800); ~~CB~~

US Patent Application 10/285,375 (5053-57803)\* - Claims Only, Specification CB

and Figures are similar to US Patent Application 10/285,292 (5053-57800); ~~CB~~

US Patent Application 10/285,338 (5053-57804)\* - Claims Only, Specification CB

and Figures are similar to US Patent Application 10/285,292 (5053-57800); ~~CB~~

US Patent Application 10/285,293 (5053-57805)\* - Claims Only, Specification CB

and Figures are similar to US Patent Application 10/285,292 (5053-57800);

Allen B. Childress  
09/603,302

US Patent Application 10/422,632 (5053-63000); *CB*

US Patent Application 10/422,450 (5053-63100)\* - Claims Only, Specification  
and Figures are similar to US Patent Application 10/422,632 (5053-63000). *CB*

Should any fees be required, the Commissioner is authorized to charge said fees to  
Meyertons, Hood, Kivlin, Kowert & Goetzel, P.C. Deposit Account No. 50-1505/5053-  
35700/EBM.

Respectfully submitted,

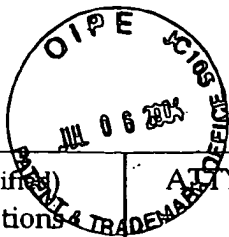


Mark R. DeLuca  
Reg. No. 44,649

Patent Agent for Applicant(s)

MEYERTONS, HOOD, KIVLIN, KOWERT & GOETZEL, P.C.  
P.O. BOX 398  
AUSTIN, TEXAS 78767-0398  
(512) 853-8800 (voice)  
(512) 853-8801 (facsimile)

Date: 7/1/04



<b>Form PTO-1449</b> (modified) List of Patents and Publications For Applicant's Information Disclosure Statement (Use several sheets if necessary)	ATTY. DKT. NO. 5053-35700  APPLICANT: Allen B. Childress  FILING DATE: June 23, 2000	SERIAL NO. 09/603,302  GROUP: 3626
---	--	--

### U.S. PATENT DOCUMENTS

EXAM. INITIALS	REF. DES.	DOCUMENT NUMBER	DATE	NAME	CLASS	SUB CLASS	FILING DATE APPROPRIAT

### FOREIGN PATENT DOCUMENTS

EXAM. INITIALS	REF. DES.	DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUB CLASS	TRANSLATIO YES/NO
CB	E1	0 280 773	09/1988	EP			
CB	E2	0 465 018	01/1992	EP			
CB	E3	0 926 608	06/1999	EP			

### OTHER ART (Including Author, Title, Date, Pertinent Pages, Etc.)

CB	G1	Continuum Connections, Vol. I, No. 1, The Continuum Company, Inc., November 1991, 16 pages.					
	G2	Continuum Connections, Vol. I, No. 2, The Continuum Company, Inc., Jan./Feb. 1992, 17 pages.					
	G3	Continuum Connections, Vol. I, No. 3, The Continuum Company, Inc., March/April 1992, 16 pages.					
	G4	Continuum Connections, Vol. I, No. 4, The Continuum Company, Inc., July/August 1992, 15 pages.					
	G5	Continuum Connections, Vol. II, No. 1, The Continuum Company, Inc., Oct./Nov. 1992, 16 pages.					
	G6	Continuum Connections, Vol. II, No. 2, The Continuum Company, Inc., Dec./Jan. 1993, 24 pages.					
	G7	Continuum Connections, Vol. II, No. 3, The Continuum Company, Inc., March/April 1993, 16 pages.					
	G8	Continuum Connections, Vol. II, No. 4, The Continuum Company, Inc., July/August 1993, 16 pages.					
	G9	Continuum Connections, Vol. II, No. 5, The Continuum Company, Inc., Nov./Dec. 1993, 20 pages.					
	G10	Continuum Connections, Vol. II, No. 6, The Continuum Company, Inc., Jan./Feb. 1994, 19 pages.					
	G11	Continuum Connections, Vol. III, No. 1, The Continuum Company, Inc., March/April 1994, 24 pages.					
	G12	Continuum Connections, Vol. III, No. 2, The Continuum Company, Inc., Nov./Dec. 1994, 20 pages.					
	G13	Continuum Connections, Vol. III, No. 3, The Continuum Company, Inc., March/April 1995, 16 pages.					
	G14	Continuum Connections to the Americas, Vol. 1, No. 1, The Continuum Company, Inc., Sept. 1995, 49 pages.					
	G15	Continuum Connections, Vol. III, No. 4, The Continuum Company, Inc., Oct./Nov. 1995, 24 pages.					
✓	G16	Continuum Connections to the Americas, Vol. 2, No. 1, The Continuum Company, Inc., Jan. 1996, 59 pages.					
CB	G17	Continuum Connections to the Americas, Vol. 2, No. 2, The Continuum Company, Inc., March 1996, 59 pages.					

EXAMINER:

DATE CONSIDERED:

9/28/04

EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to the patent own

Information Disclosure Statement--PTO 1449 (modified)

<b>Form PTO-1449</b> (modified) List of Patents and Publications For Applicant's Information Disclosure Statement (Use several sheets if necessary)			ATTY. DKT. NO. 5053-35700  APPLICANT: Allen B. Childress  FILING DATE: June 23, 2000			SERIAL NO. 09/603,302  GROUP: 3626		
<b>U.S. PATENT DOCUMENTS</b>								
EXAM. INITIALS	REF. DES.	DOCUMENT NUMBER	DATE	NAME	CLASS	SUB CLASS	FILING DATE APPROPRIATE	
<b>FOREIGN PATENT DOCUMENTS</b>								
EXAM. INITIALS	REF. DES.	DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUB CLASS	TRANSLATION YES/NO	
<b>OTHER ART (Including Author, Title, Date, Pertinent Pages, Etc.)</b>								
GB	G18	Continuum Connections to the Americas, Vol. 2, No. 3, The Continuum Company, Inc., May 1996, 51 pages.						
	G19	Continuum Connections to the Americas, Vol. 2, No. 4, The Continuum Company, Inc., July 1996, 55 pages.						
	G20	Continuum Connections to the Americas, Vol. 2, No. 5, The Continuum Company, Inc., Sept. 1996, 59 pages.						
	G21	Connections to the Americas, Vol. 3, No. 1, CSC Continuum, January 1997, 55 pages.						
	G22	Connections to the Americas, Vol. 3, No. 2, CSC Continuum, February 1997, 55 pages.						
	G23	Connections to the Americas, Vol. 3, No. 3, CSC Continuum, March 1997, 48 pages.						
	G24	Connections to the Americas, Vol. 3, No. 4, CSC Continuum, April 1997, 40 pages.						
	G25	Connections to the Americas, Vol. 3, No. 5, Computer Sciences Corporation, May/June 1997, 66 pages.						
	G26	Connections to the Americas, Vol. 3, No. 6, Computer Sciences Corporation, July/August 1997, 56 pages.						
	G27	Connections to the Americas, Vol. 3, No. 7, Computer Sciences Corporation, September/October 1997, 76 pages.						
	G28	Connections to the Americas, Vol. 4, No. 1, Computer Sciences Corporation, January 1998, 64 pages.						
	G29	Connections to the Americas, Vol. 4, No. 2, Computer Sciences Corporation, February/March 1998, 50 pages.						
	G30	Connections to the Americas, Vol. 4, No. 3, Computer Sciences Corporation, May/June 1998, 48 pages.						
	G31	Connections to the Americas, Vol. 4, No. 4, Computer Sciences Corporation, September/October 1998, 62 pages.						
↓	G32	Insurance Connections, Computer Sciences Corporation, February/March 1999, 52 pages.						
	G33	Banking Connections, Computer Sciences Corporation, April/May 1999, 44 pages.						
CB	G34	Insurance Connections, Computer Sciences Corporation, June/July 1999, 56 pages.						

EXAMINER:



DATE CONSIDERED:

9/28/04

EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to the patent owner

Information Disclosure Statement-PTO 1449 (modified)

<b>Form PTO-1449</b> (modified) List of Patents and Publications For Applicant's Information Disclosure Statement (Use several sheets if necessary)	ATTY. DKT. NO. 5053-35700  APPLICANT: Allen B. Childress  FILING DATE: June 23, 2000	SERIAL NO. 09/603,302  GROUP: 3626
---	--	--

### U.S. PATENT DOCUMENTS

EXAM. INITIALS	REF. DES.	DOCUMENT NUMBER	DATE	NAME	CLASS	SUB CLASS	FILING DATE APPROPRIAT

### FOREIGN PATENT DOCUMENTS

EXAM. INITIALS	REF. DES.	DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUB CLASS	TRANSLATIO YES/NO

### OTHER ART (Including Author, Title, Date, Pertinent Pages, Etc.)

OB	G35	Banking Connections, Computer Sciences Corporation, August/September 1999, 52 pages.
	G36	Insurance Connections, Computer Sciences Corporation, October/November 1999, 56 pages.
	G37	Cost Containment: Products and Solutions for the Property and Casualty Insurance Industry, Computer Sciences Corporation, October 1999, 40 pages.
	G38	Banking Connections, Computer Sciences Corporation, December 1999, 48 pages.
	G39	Insurance Connections, Computer Sciences Corporation, February/March 2000, 60 pages.
	G40	Banking Connections, Computer Sciences Corporation, April/May 2000, 48 pages.
	G41	Insurance Connections, Computer Sciences Corporation, June/July 2000, 43 pages.
	G42	Insurance Connections, Computer Sciences Corporation, September/October 2000, 43 pages.
	G43	Banking Connections, Computer Sciences Corporation, November/December 2000, 48 pages.
	H1	"The Continuum Company Announces Colossus™ Licenses," Continuum Financial News Release, The Continuum Company, Inc., April 7, 1995, 1 page.
	H2	"The Continuum Company Announces Colossus License," Continuum Financial News Release, The Continuum Company, Inc., July 13, 1995, 1 page.
	H3	"The Continuum Company Announces Colossus License," Continuum Financial News Release, The Continuum Company, Inc., July 17, 1995, 1 page.
OB	H4	"The Continuum Company Announces Colossus™ Sale," Continuum Financial News Release, The Continuum Company, Inc., October 9, 1995, 1 page.
CB	H5	"The Continuum Company Announces Colossus™ Sale To General Accident," Continuum Financial News Release, The Continuum Company, Inc., November 7, 1995, 1 page.
CB	H6	"The Continuum Company Announces Second European Colossus Sale," Continuum Financial News Release, The Continuum Company, Inc., January 5, 1996, 1 page.
CB	H7	"The Continuum Company Announces Colossus™ Sale," Continuum Financial News Release, The Continuum Company, Inc., March 7, 1996, 1 page.

EXAMINER:



DATE CONSIDERED:

9/28/04

EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to the patent own

Information Disclosure Statement--PTO 1449 (modified)

<b>Form PTO-1449</b> (modified) List of Patents and Publications For Applicant's Information Disclosure Statement (Use several sheets if necessary)			ATTY. DKT. NO. 5053-35700  APPLICANT: Allen B. Childress  FILING DATE: June 23, 2000			SERIAL NO. 09/603,302  GROUP: 3626		
<b>U.S. PATENT DOCUMENTS</b>								
EXAM. INITIALS	REF. DES.	DOCUMENT NUMBER	DATE	NAME	CLASS	SUB CLASS	FILING DATE APPROPRIAT	
<b>FOREIGN PATENT DOCUMENTS</b>								
EXAM. INITIALS	REF. DES.	DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUB CLASS	TRANSLATIO YES/NO	
<b>OTHER ART (Including Author, Title, Date, Pertinent Pages, Etc.)</b>								
CB	H8	"The Continuum Company Announces Colossus License," Continuum Financial News Release, The Continuum Company, Inc., May 9, 1996, 2 pages.						
	H9	"The Continuum Company Announces Colossus Sale," Continuum Financial News Release, The Continuum Company, Inc., June 12, 1996, 2 pages.						
	H10	"The Continuum Company Announces Colossus Sale," Continuum Financial News Release, The Continuum Company, Inc., July 3, 1996, 1 page.						
	H11	"CSC Continuum Announces Colossus Sale," News Release, Computer Sciences Corporation, September 17, 1996, 2 pages.						
	H12	"CSC Continuum Announces Colossus License," News Release, Computer Sciences Corporation, September 17, 1996, 2 pages.						
	H13	"CSC Continuum Announces COLOSSUS™ License," News Release, CSC Continuum, November 21, 1996, 2 pages.						
	H14	"USAA Licenses Colossus™," News Release, CSC Continuum, February 10, 1997, 2 pages.						
	H15	"20th Century Industries Licenses Colossus™," News Release, CSC Continuum, February 10, 1997, 2 pages.						
	H16	"Arrow Claims Management Licenses COLOSSUS™," News Release, Computer Sciences Corporation, August 6, 1997, 2 pages.						
	H17	"American Family Insurance Renews COLOSSUS™ License," News Release, Computer Sciences Corporation, December 8, 1997, 2 pages.						
✓	H18	"Explorer Insurance Company Licenses COLOSSUS™," News Release, Computer Sciences Corporation, December 8, 1997, 2 pages.						
CB	J1	Greenleaf, Graham, A Colossus come to judgement: GIO's expert system on general damages, University of New South Wales (published in the Law & Information Technology column, Australian Law Journal) 26 November 1992, 6 pages.						

EXAMINER:

*CB*

DATE CONSIDERED:

9/28/04

EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to the patent own

Information Disclosure Statement--PTO 1449 (modified)

<b>Form PTO-1449</b> (modified) List of Patents and Publications For Applicant's Information Disclosure Statement (Use several sheets if necessary)		ATTY. DKT. NO. 5053-35700  APPLICANT: Allen B. Childress  FILING DATE: June 23, 2000		SERIAL NO. 09/603,302  GROUP: 3626			
<b>U.S. PATENT DOCUMENTS</b>							
EXAM. INITIALS	REF. DES.	DOCUMENT NUMBER	DATE	NAME	CLASS	SUB CLASS	FILING DATE APPROPRIATE
<b>FOREIGN PATENT DOCUMENTS</b>							
EXAM. INITIALS	REF. DES.	DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUB CLASS	TRANSLATION YES/NO
<b>OTHER ART (Including Author, Title, Date, Pertinent Pages, Etc.)</b>							
CB	J2	Beinat, Paul, Artificial intelligence helps boost Australian profits, Property-Casualty Insurance Edition April 97, Volume 97, Issue 12, p. 22, 2/3 p.					
CB	J3	Attrino, Tony, Software helps bolster claims assessment, National Underwriter/ Property & Casualty Risk & Benefits, 4 May 1998, Volume 102, Issue 18, p. 14, 2p.					
	J4	COLOSSUS' - A claims management system, creates standard for measuring pain/ suffering claims, Insurance Advocate, 8 May 1999, Volume 110, Issue 19, p. 25, 1/4 p.					
	J5	Schwartz, Susana, CSC wraps traditional insurance solutions into a neat new package, Insurance and Technology, September 1998, Volume 23, Issue 9, p. 61, 2p.					
	J6	Bremer, Christine, and Lance Trollop, Colossus: What Colossus is and what it does, accessed at <a href="http://www.watl.org/Verdict%20articles/colossus.htm">http://www.watl.org/Verdict%20articles/colossus.htm</a> on 5/6/04.					
	J7	Scopus and Entrust: Call Center Sales Helper is Unveiled, November 10, 1997; Vol. 162, Issue 217, p.19					
	K1	International search report application number PCT/US 01/ 20030, mailed November 1, 2001, 5 pages.					
	F1	Howarth, "Outsourcing: Technology on Tap," Business Review Weekly, December 1999, pp. 1-5.					
	F2	"The OTC Revolution"; Juhl, Randy; March 3, 1997; Drug Topics 141 (5).					
	F3	Medisoftware Insurance Claims Software Website. May 10, 2000. [Retrieved on January 10, 2003] Retrieved from Internet. URL: < <a href="http://web.archive.org/web/20000510094549/http://www.medisoftware.com/">http://web.archive.org/web/20000510094549/http://www.medisoftware.com/</a> >					
	F4	Microsoft Press Computer Dictionary Second Edition, Microsoft Press, 1994, pp. 26-27, 117, 277, 335, 338, 353, 366-367, and 383					
✓	F5	<a href="https://www.foremost.com/secure/fm_claims.htm">https://www.foremost.com/secure/fm_claims.htm</a> 1996					
CB	F6	Summary of Colossus Functionality as of December 1999					

EXAMINER:



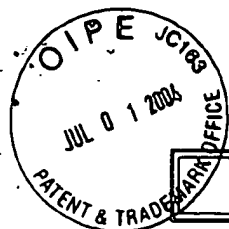
DATE CONSIDERED:

9/28/04

EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to the patent owner

Information Disclosure Statement--PTO 1449 (modified)





## ELECTRONIC INFORMATION DISCLOSURE STATEMENT

Electronic Version v18  
Stylesheet Version v18.0

Title of Invention	Dynamic Help System for an Insurance Claims Processing System						
Application Number:		09/603302					
Confirmation Number:		1770					
First Named Applicant:		Allen Childress					
Attorney Docket Number:		5053-35700					
Art Unit:		3626					
Examiner:		Carolyn Bleck					
Search string:		( 5359509 or 5862325 ).pn.					
US Patent Documents							
Note: Applicant is not required to submit a paper copy of cited US Patent Documents							
init	Cite.No.	Patent No.	Date	Patentee	Kind	Class	Subclass
05	1	5359509	1994-10-25	Little et al.			
05	2	5862325	1999-01-19	Reed et al.			
Remarks							
Note: Remarks are not for responding to an office action.							
Additional references are being sent by mail to be included in this IDS.							
Signature							
Examiner Name				Date			
				05			

# ELECTRONIC INFORMATION DISCLOSURE STATEMENT

Electronic Version v18

Stylesheet Version v18.0

## Title of Invention

Dynamic Help System for an Insurance Claims Processing  
System

Application Number: 09/603302 \*09/603302\*  
Confirmation Number: 1770  
First Named Applicant: Allen Childress  
Attorney Docket Number: 5053-35700  
Art Unit: 3626  
Examiner: Carolyn Bleck  
Search string: ( 5359509 or 5862325 ).pn.

## US Patent Documents

Note: Applicant is not required to submit a paper copy of cited US Patent Documents

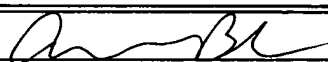
init	Cite.No.	Patent No.	Date	Patentee	Kind	Class	Subclass
CB	1	5359509	1994-10-25	Little et al.			
CP	2	5862325	1999-01-19	Reed et al.			

## Remarks

Note: Remarks are not for responding to an office action.

Additional references are being sent by mail to be included in this IDS.

## Signature

Examiner Name	Date
	9/28/04